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**Shree Panchal Samaj Madhyvarti Mandal's  
YESHWANTRAO CHAPHEKAR COLLEGE, PALGHAR**

**College Road Tembhode, Palghar(W) Dist-Palghar 401404**

**Mobile No: 9272232240, Email: [ycvidyasankuls@gmail.com](mailto:ycvidyasankuls@gmail.com)**

**GRIEVANCE MECHANISM**

The College has an effective and objective multi-tier Grievance Redressal Mechanism, consisting of several forums and committees, that focuses on careful and sensitive handling of student grievances. The following committees/cells/units are duly constituted for resolution of various types of grievances.

**A. Academic and Curricular Issues**

- a. Matters pertaining to Admissions: **Admission Grievance Committee**
- b. Matters pertaining to Teaching-Learning: **Teacher-In-Charges of respective Departments**
- c. Matters pertaining to Internal Assessment: **Internal Assessment Committee**

**B. Non-Academic Issues**

- a. Matters pertaining to general discipline: **Discipline Committee**
- b. Matters pertaining to discrimination: **Equal Opportunity Cell**
- c. Matters pertaining to infrastructure: **Administrative Office**
- d. Matters pertaining to sexual harassment: **Internal Complaints Committee**
- e. Matters pertaining to ragging: **Anti-Ragging Committee and Anti-Ragging Cell**



### C. General Grievances

For any other grievances not categorized above: **Students Grievance Redressal Committee**

Students may register their grievances through the following channels

<b>Offline</b>	<p>The aggrieved student(s) may directly approach the Convenor / Chairperson of appropriate committee with a written application or through email.</p> <p>In case of ragging related grievances, the aggrieved student (s) may directly inform any of the members of the Anti-Ragging Committee and/or Anti-Ragging Cell, SRCC on mobile. The details of the Anti-Ragging Committee and Anti Ragging Cell are published on the website.</p> <p>Grievances, on plain paper, may be posted in complaint boxes fixed around the campus at the following places: Outside Administrative Office</p> <p>For matters of teaching-learning and internal assessment, students are advised to first express their grievance to the concerned faculty members. On non-resolution of grievance, the student may approach the Convenor, Internal Assessment Committee with a written application or through email.</p> <p>Aggrieved student (s) may also submit their grievance in writing or through email to the Principal</p>
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*Nilima Singh*

I/C PRINCIPAL  
S.P.S.M. Mandal's  
Yeshwantrao Chaphekar College  
of Art & Commerce  
College Road, Tembhode, Palghar (W)  
Dist. Palghar - 401404.